



Date rec'd \_\_\_\_\_  
 At store # \_\_\_\_\_  
 Rec'd by \_\_\_\_\_

1345 W. Imola Ave.  
 Napa, Ca. 94559  
 info@escaperoomnapa.com

**PERSONAL INFORMATION**

Please complete all information. Use ink and print clearly, so we can get to know you!

Last Name

First Name

M.I.

Current Address

City/State/Zip

Telephone # ( )

Other # ( )

Email

Prior Address

Other Names (so that we may verify your employment history)

Are you legally authorized to work in the US? YES  NO

Federal law requires you to produce within 3 business days of hire specific documents establishing your identity and authorization for employment in the US.

Are you under 18 years of age? YES  NO  HAVE YOU EVER DONE AN ESCAPE ROOM BEFORE? YES  NO

**EMPLOYMENT HISTORY**

Please account for the last 5 years, starting with the most recent. Complete even if you are attaching a resume.

May we contact your current employer? YES  NO

COMPANY NAME	EMPLOYMENT DATES	From	To
Address	Phone#		
Title	Supervisor's Name		
What kind of work did you do?	Why did you leave?		

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COMPANY NAME	EMPLOYMENT DATES	From	To
Address	Phone#		
Title	Supervisor's Name		
What kind of work did you do?	Why did you leave?		

**EDUCATION & SKILLS**

High School: Name \_\_\_\_\_ City \_\_\_\_\_ State \_\_\_\_\_

Circle highest grade completed: 9 10 11 12 GED Are you still attending? YES  NO

College/Technical or Trade school/or other education/training (List all whether or not degree was obtained)

Name	Address	Dates	Major	Minor	Degree completed

Describe any abilities, experience, or aptitude that you believe would be helpful in your job

**JOB INTEREST**

How many hours per week would you like to work?

How did you hear about **The Grape Escape**?

**YOUR AVAILABILITY**

How soon could you start working for The Grape Escape?

Shifts vary by day and by bookings, starting as early as 9:00 AM and ending as late as 11:30 PM.

What is your availability? Please be as specific as you can.

	SUNDAY	MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY	SATURDAY
EARLIEST TIME							
LATEST TIME							

**TERMS OF HIRE**

PLEASE READ CAREFULLY BEFORE SIGNING:

I read and understand the Position Description and can perform the essential functions with or without a reasonable accommodation. I answered every question on this application completely, truthfully and correctly. I understand that if I am hired and any of the information I provided is found to be untruthful, misstated, or purposely omitted, I could lose my job. I understand that this application is not an offer, promise, or contract of employment, either expressed or implied. My employment would be "at will" and could be terminated by either Trader Joe's or me at any time, with or without notice or cause.

APPLICANT'S SIGNATURE (Void unless signed and dated)

DATE

*Your application will be considered active for 14 days. For consideration after that, you must submit a new application.*

**AN EQUAL OPPORTUNITY EMPLOYER:** We are an equal opportunity employer and do not discriminate based upon race, color, religion, sex, sexual orientation, pregnancy, marital status, national origin, citizenship, veteran status, ancestry, age (over 40), physical or mental disability, medical condition (cancer-related), gender identity or expression, genetic information including sickle cell or hemoglobin C trait, or any other consideration made unlawful by applicable federal, state, or local law.



## CAST JOB DESCRIPTION

At The Grape Escape . . . unyielding Integrity is required of us all.

The most important role for the Cast is to deliver a WOW Customer Experience. The Cast creates a fun, warm and friendly experience throughout our customer's adventure. They share their enthusiasm and knowledge with customers by answering questions, offering suggestions and walking customers through the game. The Cast makes sure our customers know they are welcome and cared for. The Cast are assigned to the following roles based on the daily needs of the store: Cast Members include Hosts & Game Master. Directors include Customer Experience Manager. The Cast move between roles based on functional need.

The Cast demonstrate their commitment to our Values by performing the following duties under the direction of "The Producers" Rick and Shannon Johnson and "The Directors" in charge on a daily basis.

Engages customers by:

- Greeting them making eye contact, smiling, and saying hello.
- Educating self about all things escape room.
- Answering questions and enthusiastically helping customers find items.
- Offering suggestions for meals and entertainment after their experience.
- Operating the check in kiosks and register in a fun yet efficient manner, being respectful of customer's time.
- Promptly getting back to customers who have questions that need follow up.

Prepares the store for customers by:

- Promptly resetting rooms correctly and efficiently with a thorough and detailed eye.
- Making the store shine – cleaning floors, debriefing room, break rooms.
- Keeping restrooms clean by checking it per the schedule daily.
- Keeping the leader board up to date.
- Building eye catching information merchandise displays when required.

Works as part of a team by:

- Being friendly, courteous and respectful of fellow cast members – having a positive attitude.
- Working with a sense of urgency within designated time frames.
- Seeking out new assignments and responsibilities.
- Discovering ways to improve processes.
- Arriving to work on time and ready to work at the start of their shift.
- Understands the importance of safety while performing all duties.

Additional duties may include performing through game cleaning, game technical repairs, updating Facebook posts and responding to social media, creating signs and artwork for special events. All tasks are important and build upon our commitment to welcome and WOW! our customers. It is important that each cast member contributes to a great customer experience by participation in all aspects of the job.

The Cast work standing and walking throughout their shift. They use repetitive hand movements and frequently lift weights up to 25 pounds. The Cast may occasionally lift weights from 1—50 pounds, to heights of 10 to 72 inches. They may also be required to stand for long periods of time greeting guests and moving in between rooms and control room. We deem regular and punctual attendance an essential part of the job.

Education: High School Graduate preferred.